



### business background

- BlaK is still achieving a level of sales but things are starting to slow.
- Media supporting BlaK continues until end of August, but many of the in-store merchandising displays are now down.
- Omnibus study revealed that we still have an awareness challenge with BlaK, and of those who were aware – small percentage had tried the product.
- Merchandising take-rates were ok relative to other product launches, but retailers didn't support execution, or display was up for only short periods.
- Competitors seem to be getting better product placement, partly due to secondary display.
- Based on store checks in the Chicago area, product supply at retail seems limited, implying that re-stocking or inventory replenishment hasn't been particularly strong.
- BlaK has a competitive advantage in calorie content over main competitor –
   Starbucks Frappucino an area to be leveraged.



### what you asked us to do

- Develop activation concepts to support a re-hit/acceleration plan for BlaK.
- Plan should continue to build awareness, encourage consumer trial & purchase and provide substantial at-retail presence.
- To maximize both our efforts and budget, Blak support will focus on:
  - Updated media schedule
  - Creative refresh/communication trial and competitive advantage against Starbucks
  - Integrated merchandising program (break-through in-store elements perhaps funded by Coca-Cola)
  - Retail activation getting consumers in-store to try and buy
  - Revamp of the BlaK website



### what we considered

- Staying true to brand core equities intriguing, sophisticated, alluring, daring, self-confident, tasteful and stylish
- Leveraging "Stimulating Connection" platform
- Making trial key focus in messaging
- Store formats and paths consumers take hitting multiple touchpoints at 200/20/2 ft level with varying messages
- Using merchandising with high bottler take-rates while ensuring we keep the bundled, integrated approach
- Competitive out-of-store retail activation for category & Starbucks
- Finding ways to capture the Starbucks drinker & encourage them to try BlaK
- Targeted approach to retail activation against key market & key demos (still niche on a broader level)
- Offering trade support ideas that bottlers and CCNA channel teams can leverage with key customers

# Concepts





- Concepts include:
  - StoreComm
  - Three (3) communication/messaging paths focused on trial, promoting flavor/product, and providing a Starbucks point-of-difference message where relevant
  - Point-of-sale/merchandising displays
  - Retail activation concepts to encourage trial & purchase of BlaK on next shopping trip
  - Trade program
    - Dealer Loaders
    - Account Specific options
    - Customized consumer incentives

### StoreComm



### Communication strategy

200ft 20ft 2ft

Awareness

Interest

Trial



### Communication strategy

200ft

20ft

2ft

Awareness

Interest

Trial

Announce Coca-Cola BlaK is inside

Direct consumers to Coca-Cola BlaK

Incent consumers to try BlaK

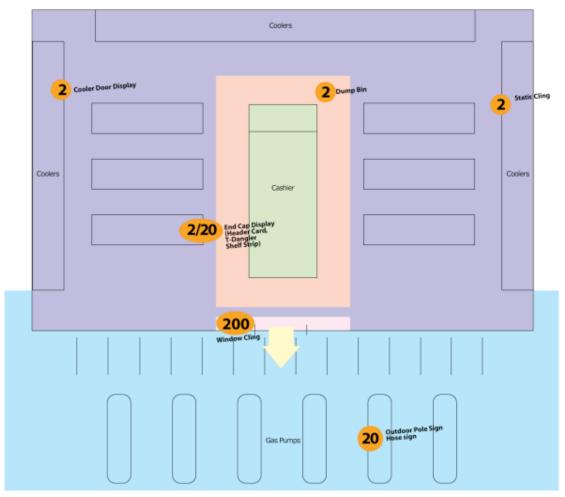


# Grocery





# C-Store



NAME: Awareness Zone
SITUATION: Busy in life

NAME: Attraction Zone
SITUATION: Passing/Approaching store

NAME: Power Alley Zone
SITUATION: Instance/incremental purchase

NAME: Destination Zone
SITUATION: Popular vs purposeful

NAME: Transaction Zone
SITUATION: Paying

NAME: Residual Zone
SITUATION: Leaving

NAME: Reinforcement Zone
SITUATION: Leaving/Back into their lives

# POS Concepts



# Concept 1

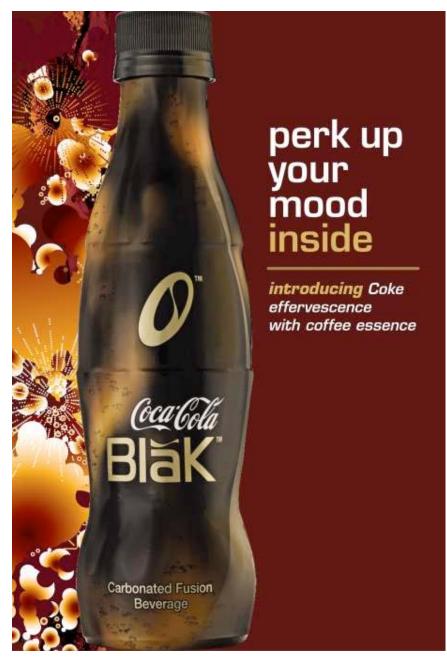
#### **Visual Approach:**

- Uses BlaK graphic style with richer brown tones to communicate flavor
- Layout variation allows us to emphasize different elements in different locations—keeping consumers engaged as they move through the store
- Includes lifestyle images when message is more experiential

#### **Copy Approach**

- Stimulating coffee language and a sophisticated tone
- Leads consumers through the store
- Start taglines with versatile call-to-action messages

# Concept 1-200 Feet





## Concept 1-20 Feet







### Concept 1-2 Feet



# Concept 1-2 Feet (alt)





Sophisticated tasting notes





# Concept 2

#### **Visual Approach**

- Uses BlaK graphic style and richer brown hues to communicate flavor
- Bottle takes a prominent place at the center of the layout
- Bottle sits on a white field allowing copy/tagline to pop
- Flavor explosion graphics are in the background

#### **Copy Approach**

- Two word headlines have elegant simplicity and impact
- Headlines capture double meaning—inspiration/uplift and call to action
- Tagline enhanced with "+" that communicates fusion and intrigue
- Start taglines with versatile call-to-action messages



# Concept 2-200 Feet



# the marketing store"

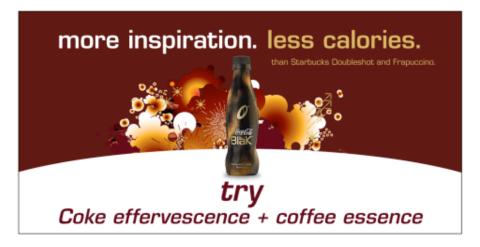
# Concept 2-20 Feet



# the marketing store

### Concept 2-2 Feet







# Copy concept #3

#### **Approach**

- Simple, uplifting language
- Speaks to afternoon break need-state—building toward BlaK 07 initiatives
- Leads consumers through store experience
- Tagline enhanced with "+" and versatile call-to-action messages



# Copy concept #3

#### 200:

### Awaken your afternoon inside.

Introducing
Coke effervescence + coffee essence

#### 20:

#### Find afternoon inspiration.

Try
Coke effervescence + coffee essence

#### <u>2:</u>

#### Lift your mid-day mood.

Experience
Coke effervescence + coffee essence



### Additional display ideas

#### **Video Shelf Talker**

- Adds impact to shelf area
- Motion activated
- Lights up to show BlaK image animations and text
- Great opportunity to communicate brand and sophistication





#### **Mobile Merchandiser**

- Upscale rack
- Can be placed in front of Starbucks (inside Safeway), coffee displays or gourmet snacks

### **Retail Activation**



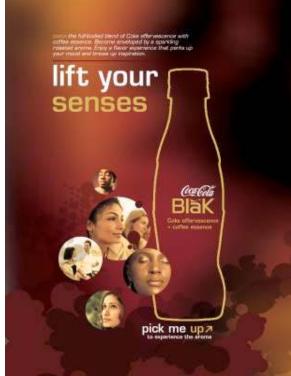
### Retail activation — Solo FSI





- Lift bottle to reveal coffee scented paper (like perfume ads)
- Captures a BlaK sensory experience and communicates flavor
- Peel-off delivers BlaK coupon
- Final offer TBD could be a \$1.00 off 4-pack for grocery appea
- Runs in highest-appeal demo markets approx. 10-15MM circ





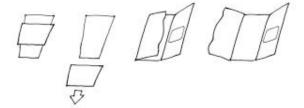




Front Coupon



# Retail activation — Solo FSI



- Starbucks-style coffee cup sleeve on cover
- Open to reveal a refreshing new alternative—Coca-Cola BlaK
- Reinforces coffee break experience
- Final offer TBD could be a \$1.00 off 4-pack for grocery appea
- Runs in highest-appeal demo markets approx. 10-15MM circ









### Retail activation

#### **USA Today ad**

- Runs in key markets top 20 Blak & Frappucino markets
- Extends momentum of BlaK refresh program and FSI through pulse schedule; a series of 3 weekly ads may run
- Placed in Business or Life sections
- Delivers coupon on BlaK single serve .55 cents off/single serve

#### **Direct mail**

- Utilize frequent shopper retailer databases to target Starbucks or RTD coffee/fusion drink consumers
- Deliver BlaK content and coupon on both 4-pack and single-serve
- Special emphasis on calorie claim and Starbucks competitive message
- Target retailer chains in top Starbucks Frappucino markets

### Trade programs



# Trade program - loaders

#### Retailer/Lower End

- Contemporary jazz compilation CDs in custom BlaK wallet
- USB bottle chiller (\$35 retail price)





#### **Bottler/Higher End**

- BlaK WiFi hotspot finder (\$59)
- Sony Bean mp3 player (\$120)







# Trade program - account-specific

Retailer-specific programs for retailers who fulfill display/feature requirements:

- Event
  - Bring the BlaK Box or BlaK Café to retailer store/parking lots
- Radio
  - Co-op radio sponsorship
  - Sponsor uplifting block of music on station appealing to our target
  - Promote BlaK savings at retailer



# Trade program - customized offers

- Exclusive in-store offers
  - Delivered FREE near pack, mail-in or online
  - Customized for participating retailer

#### Coaster set

- BlaK branded designs
- Created by fashion designers



#### Cooler sleeve

- Starbucks-style sleeve design for BlaK
- Features materials designed to keep the bottle chilled





# Trade program - customized offers

#### (continued)

#### **Insulated 4-pack**

- Put ice inside pack
- To keep BlaK cold for meetings, etc.



#### Metal bottle handle

- Sophisticated design
- To hold BlaK bottles and keep it cool



budgeting considerations



### Retail Activation Tactics Comparison

Tactic	Results	СРМ	Potential Costs
FSI/Solo Insert	Most effective at supporting new product launches – but mass audience; to better results we could target against high-performing markets	\$55/CPM	\$550,000 at 10MM circ in targeted markets
Catalina Coupon Direct or Checkout	Deliver relevant competitive offer to generate trial and purchase – at this re-hit stage we don't recommend this as it won't help in building the brand		
Solo direct mail (competitive/loyal)	Leverage retailer frequent shopper list. Stimulate purchase among buyers you know shop the category. Targeted messaging.	\$350- 500/CPM	To reach 250,000 – 500,000 targeted consumers = \$125,000 - \$175K
n-store merchandising	At-shelf awareness & purchase generating.	cost/unit	\$350,000 estimate for 100K units
USA Today ad with coupon	Offers an opportunity to get national, high- quality circ levels (2MM) and give some pulse support to BlaK	\$79/CPM	\$200,000/ROIP for Fri edition
	35		



### ballpark budgets for initial planning

Area	Potential budget	
Merchandising (100K units subsidized for bottlers)	\$350,000 - \$500,000	
Retail activation/primary – solo FSI (10MM targeted market circ)	\$550,000	
Coupon redemption (2% average – higher with solo)	\$200,000	
Retail activation/secondary – USA Today pulse repeat buy (2MM national circ)	\$150,000 - \$200,000 per insertion	
Trade Program (retailer, bottler and customized consumer incentive – could support channel efforts)	TBD	
Agency fees (estimate to be generated on approved plan and scope of work, but based on past programs)	\$150,000 - \$175,000	





- · Coca-Cola to provide feedback to TMS Mon, June 12
- · TMS to provide revised concepts and plan Mon, June 19
- Present ops plan to system week of June 19
- · Development in June Aug
- · Blak re-hit in market late Aug/September

# appendix





#### **Consumer Action Statement**

(In the form of one succtinct question, what to we want the target to do?)

How do we encourage consumers to try and buy new Coca-Cola Blak (especially when in-store) and motivate them to adopt it as their daily "Pick Me Up" drink ritual?

#### **CONSUMER INSIGHT**

(What is the one key thing we know about the consumer that we can leverage successfully?)

In this fast paced competitive world I need a moment of relief, a break in my hectic routine to find clarity.

Release me for a moment.. and then I can move on.

#### **BRAND INSIGHT**

(What is the one key thing we know about the brand that we can leverage successfully?)

Blak is a beverage that lifts my mind and mood. It's sophisticated, sexy and comes in that cool 8 oz bottle

Uplifting fusion that is stylish and sexy.

#### MARKETPLACE INSIGHT

(What is the one key thing we know about the marketplace that we can leverage successfully?)

Fusion beverages are designed for trendsetting consumers who appreciate both the physical and emotional benefits that these beverages provide.

#### **Creative Inspiration**

(Crashing the three insights above what is the inspiration point to drive creative thinking?)

Brand idea is "a Stimulating Connection" (FINAL)



### competitive marketing activity

Based on competitive activity reviews conducted via NewsAmerica and Valassis, we found the following highlights for 2005/2006:

- Energy drink and shelf-stable coffee drink categories were fairly inactive until the end of 2005.
- Rumba Energy Juice and Rip It Energy Drink ran FSIs.
- Starbucks ran a traditional FSI as part of a scale effort by Pepsi supporting Starbucks Frappucino, Sobe Energy, Lipton Green Tea, Tropicana OrangeAde and Aquafina Flavorsplash on New Years Day.
- Starbucks had heavier activity behind ground coffee business at retail, and their consumer pieces were solo FSIs - sophisticated, in line with BlaK's brand
- Starbucks also supported coffee with a newspaper polybag drop with "guide to coffees where you buy groceries" and a Tazo tea sample.
- Other category solo FSIs done are for Tazo and World Harvest Organic Coffees. All upscale and sophisticated......not your standard FSI. This is the level of brand sophistication we'd look for for Blak.





#### Why FSIs?

- Proven CPG programming drives increased volume and trial among consumers
- Encourages merchandising across retailers secures additional feature or in-store display
- Provides marketing support to salesforce

#### Supporting new product launches

- Most successful new products that have sustained Year 2 have used FSIs to launch multiple hit calendar in Year 1 (3 FSI events on average)
- 73% of consumers, age 18 and older find solo inserts appealing, compared to other advertising media; 70% said they would purchase the item advertised in the insert.

#### Sales lift potential

- Solo FSI events utilized for new product launches and innovations can see sales lifts of 14-30%.
- Starbucks factor Starbucks Frappucino grocery users are almost 50% more likely to use a coupon to try a new product.

#### **Differentiating for BlaK**

- Solo FSI offers the brand sophistication and in line with what Starbucks & competitors are doing.
- Not a 40MM circ level plan a targeted, more niche 10MM circ level plan

#### Sources

- TNS Media/Marx Promotion Intelligence (Oct 2005)
- IRI Times & Trends, 2005 New Product Pacesetters (March 2006)
- Valassis Research (2006)

### Top 20 BlaK markets



### **TOTAL U.S. > \$2MM**

- Southern Califronia BSA
- Midwest BSA
- Washington BSA
- •New York BSA
- Chicago BSA
- •Miami BSA
- Atlanta BSA
- •Northern Califronia BSA
- Desert Sun BSA
- •East Texas BSA
- •Mid-Atlantic North BSA
- Cincinnatti/Southern OH BSA
- •Great Plains BSA
- Detroit BSA
- Southwest Texas BSA
- •Orlando BSA
- North Central Texas
- **•**CCNNE BSA
- North Carolina BSA
- Outstate Michigan BSA

<sup>\*</sup> Here are the top 20 BlaK markets in terms of weekly sales (based on the WE 5/13).

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- •Rocky Mountain BSA
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- North Carolina BSA
- Orlando BSA
- •Wisconsin BSA
- •East Texas BSA
- Cincinnatti/Southern OH BSA
- Midwest BSA
- Sacramento BSA
- New York BSA
- •West Independents BSA

Las Vegas BSA

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